

Hello All,

We have an upcoming Team Cards photo shoot on **Wednesday, January 14th 11 a.m.-2 p.m.** in the Atrium between patient units E and F. The photo shoots scheduled quarterly are to capture those **who have not** had their team cards photos taken. Please email teamcards@stanfordhealthcare.org if you have additional questions.

Additional dates/times:

FY15 Team Cards photo shoots have been scheduled to take place in the [Stanford Hospital Ground Floor Atrium Breezeway located between patient units E & F](#) on the following dates:

Time: 11:00 a.m. – 2:00 p.m.

Quarter 2:

- Wednesday, January 14th

Quarter 3:

- Tuesday, April 14th

Quarter 4:

- Wednesday, August 19th

FAQs:

1) What are team-cards, and the purpose for the organization?

a. Team-cards Program Overview

Patients are not always aware of who their physicians and other providers are and what their role is on the care team. Team-cards are designed to improve the patient's understanding of their care team and their role as well as improve provider/patient communication. Team-cards are baseball type cards which have each provider's picture, specialty, status (attending, resident, etc.) and an explanation of their role on the care team. They are intended to be given by providers to their patients who are provided with plastic sleeves to hold the cards.

Team-cards are among the many initiatives we are working on to improve the patient experience at SHC. The cards will have each provider's picture, specialty, status (attending, resident, etc.) and an explanation of their role on the care team. They are intended to be given by you to your patients, who will then have an easy way to remember your name and the names and roles of the various members of their medical care team.

The goal of the program is to create, design, and distribute provider team-cards house wide, (Inpatient/ED). Team-cards are currently created for:

- University Physicians
- Community Physicians
- Fellows
- Residents
- Physician Assistants
- Nurse Practitioners
- Clinical Nurse Specialists
- Nurse Anesthetists
- Patient Care Managers
- Assistant Patient Care Managers

- Medical Students



2) I already have team cards, but it has the old logo. Can I just use those?

Your previous team-card photo can be used to order team cards with the new logo. To reorder new team cards send an email request to: TeamCards@stanfordhealthcare.org

3) How long will the photo shoot take?

Approximately 10-20 minutes, no appointment are needed as photos are taken on a first come, first served basis.

Should you have any additional questions please email: teamcards@stanfordhealthcare.org