While COVID-19 swept the nation, SHC had to quickly ramp up operations to meet the community’s need to care for these patients. Along with caring for the community, SHC also needed to respond to the increasing needs of its personnel who required COVID-19 testing, evaluations, counseling, ongoing monitoring, oversight, and additional safety measures. It is during challenging times such as this that opportunities for innovation are created, such as the exemplary teamwork from the Occupational Health Respiratory Evaluation Center (OH-REC), who drew upon new knowledge to pioneer workflows in their clinic to respond to the emerging pandemic and compassionately care for SHC’s employees.