

**2024 COVERED CALIFORNIA FAQs****Stanford Medicine Partners****Effective 01/01/2024****1. Is Covered California the same as Medi-Cal?**

No.

**2. Is Covered California a health plan?**

No. Covered California (aka the Exchange) is an online marketplace where people can shop, compare, and purchase health insurance for individuals, families, and small business.

**3. Is there a health plan offered through Covered California that you recommend?**

The needs of each individual seeking insurance coverage are unique. You should contact a Covered California representative at 1-800-300-1506 or go to their website [www.coveredca.com](http://www.coveredca.com) for more information specific to you or your family.

**4. Is Stanford Medicine Partners contracted with any Individual and Family Plans (IFP) available for purchase on or off the Covered California Exchange for physician services?**

Yes, Stanford Medicine Partners is contracted with the following plan:

- Blue Shield IFP PPO
  - This plan is only offered in Alameda and Contra Costa (“East Bay”) counties.
  - Services received at an East Bay Stanford Medicine Partners clinic will be considered in network.
  - All other Stanford Medicine Partners clinics will be considered out of network and your out-of-pocket expenses will be much higher.
  
- Stanford Medicine Partners does not participate in any other Individual and Family Plans offered by any other health plans on or off the Covered CA Exchange.

Note: Stanford Medicine Partners’ participation in Covered California plans are not the same as Stanford Health Care physicians. [Click here for Stanford Healthcare](#)

**5. I purchased a health plan through Covered California which is not mentioned in one of the other FAQ's. Is my plan accepted at Stanford Medicine Partners?**

Stanford Medicine Partners is out-of-network with your plan, but we encourage you to call the member service telephone number on your insurance card to confirm.

**6. I have a Covered California Small Business Plan (SHOP.) Is my plan accepted at Stanford Medicine Partners?**

Yes, Stanford Medicine Partners is in-network with the following plan:

- Blue Shield SHOP

**7. Is Stanford Health Care contracted with any other Small Business Plans (SHOP) that are available for purchase on or off the Covered California Exchange for hospital and physician services?**

No.

**8. Is Stanford Medicine Partners contracted with any Small Business Plans that are available for purchase on or off the Covered California Exchange for hospital and physician services?**

No.

**9. I signed up for a Covered California plan that does not include my doctor as in-network, can I switch my plan?**

Please contact Covered California at <http://www.coveredca.com>, (800) 300-1506) or a broker to inquire about switching health plans.

**10. I have been coming to Stanford Medicine Partners for treatment and now my new Covered California plan is not accepted here, what should I do?**

We encourage you to review your health care insurance policy on provisions for “Continuity of Care” to see if you might qualify for continuing services for a limited period of time. In addition, your health plan should be able to advise you of your options.

**Where can I go to get more information on Covered California?** For more information on Covered California, you can visit the Covered California at <https://www.coveredca.com/support/contact-us/> or call a representative at 1-800-300-1506