

2023 COVERED CALIFORNIA FAQ'S

Stanford Health Care Tri-Valley

Effective 1/1/2023

1. Is Covered California the same as Medi-Cal?

No.

2. Is Covered California a health plan?

No. Covered California is an “insurance plan store” (aka the Exchange) that has designated health plans available for purchase for individuals/families and small businesses.

3. Is there a health plan that is offered through Covered California that you would recommend I choose?

The needs of each individual seeking insurance coverage are unique. You should call a Covered California representative at 1-800-300-1506 or go to their website www.coveredca.com for more information specific to you or your family.

4. Is Stanford Health Care Tri-Valley contracted with any Individual and Family Plans available for purchase on the Covered California exchange for hospital services?

Yes, Stanford Health Care Tri-Valley is in-network with the following plans:

- Blue Shield PPO
- Blue Shield Trio HMO

5. Is Stanford Health Care Tri-Valley contracted with any Individual and Family Plans available for purchase outside of the Covered California Exchange for hospital services?

No.

6. Is Stanford Health Care Tri-Valley contracted with any of the Covered California Small Business Plans offered through employers and Covered California?

Yes, Stanford Health Care Tri-Valley is in-network with the following plans:

- Blue Shield PPO
- Blue Shield Trio HMO

Verify with your provider if he/she is also in-network with these plans. UHA providers practicing at Stanford Health Care Tri-Valley are in-network with Blue Shield. Stanford Health Care faculty providers practicing at Stanford Health Care Tri-Valley are NOT in-network with Blue Shield.

7. I purchased an Anthem Blue Cross EPO plan (Pathway or Pathway X) thru Covered California or directly through Anthem Blue Cross. Is my plan accepted at Stanford Health Care Tri-Valley?

No, Stanford Health Care Tri-Valley is NOT in-network for hospital services.

8. I purchased a Blue Shield of California plan through Covered California or directly through Blue Shield. Is my plan accepted at Stanford Health Care Tri-Valley?

Yes, Stanford Health Care Tri-Valley is in-network with the following plans:

- Blue Shield PPO
- Blue Shield Trio HMO

Verify with your provider if he/she is also in-network with these plans. UHA providers practicing at Stanford Health Care Tri-Valley are in-network with Blue Shield. Stanford Health Care faculty providers are considered contracted with the Blue Shield Trio HMO plan through the patient's assigned medical group and require an authorization from the assigned medical group.

9. I purchased a health plan through Covered California that is not mentioned here. Is my plan accepted at Stanford Health Care Tri-Valley?

Stanford Health Care Tri-Valley is most likely out-of-network. Contact the health plan's member services department to confirm.

10. I have a Blue Shield of California group plan offered through my employer. Is this plan accepted at Stanford Health Care Tri-Valley?

Stanford Health Care Tri-Valley is most likely in-network. Contact the health plan's member services department to confirm.

11. I have a Health Net group plan offered through my employer. Is this plan accepted at Stanford Health Care Tri-Valley locations?

Stanford Health Care Tri-Valley is most likely in-network. Contact the health plan's member services department to confirm.

12. I have an Anthem Blue Cross of California group plan offered through my employer. Is this plan accepted at Stanford Health Care Tri-Valley?

Stanford Health Care Tri-Valley is most likely in-network. Contact the health plan's member services department to confirm.

13. I signed up for a Covered California plan that does not include my doctor as in-network, can I switch my plan?

In previous years, Covered California has allowed people to switch their plan before the end of enrollment deadline. The deadline this year is 1/31/2023. Please contact Covered California or a broker to inquire about switching health plans.

14. I have been coming to Stanford Health Care Tri-Valley for treatment prior to 1/1/2023 and now the plan I selected for 2023 is not contracted with Stanford Health Care Tri-Valley or my doctor, what should I do?

Contact your health care provider to ask about provisions for "Continuity of Care" to see if you might qualify for continued services for a limited period of time. Your health plan will review your request and advise you of your options.

15. Where can I go to get more information on Covered California?

For more information on Covered California, you can visit the Covered California FAQ page at <http://www.coveredca.com/faqs/> or call a representative at 1-800-300-1506.